

ID.me Help Center > Verifying for the Internal Revenue Service > Verifying My Identity for the IRS

IRS - How do I verify for the IRS with self-service?

As an [IRS-trusted technology provider](#), ID.me is here to help verify your identity.

If you already have an existing ID.me or IRS account, you can access IRS tools and applications by selecting **Sign in with ID.me** or **Sign in with an existing IRS username** and completing [additional steps](#).

For those verifying their identity with ID.me for the first time, you can choose to verify your identity with Self-Service or with a [live Video Chat Agent](#). To verify with Self-Service, follow the steps below.

Self-Service — What you need

- [Email address](#)
- [Social Security number](#)
- Photo ID (Driver's License, Passport, Passport Card, or State ID)
- Smartphone or computer with a camera

***Tips and best practices** for selecting and uploading acceptable identity documents.*

Articles in this section

IRS - How do I verify for the IRS with self-service?

IRS - How do I verify with a Video Chat Agent?

IRS - How do I login to the Form 990-N Electronic Filing System (e-Postcard)?

IRS - How do I upgrade my ID.me?



Signing in to IRS

1. Navigate to the IRS application login page.

2. Select **Sign in with ID.me**.

If you've never set up an account with ID.me, select **Create account** and **confirm your email** to begin.

Do not create more than one account.

If you have an existing IRS account, you can also log in with your IRS username and password.

Account to access the IRS?

IRS - How do I access the IRS?

IRS - How do I switch verification methods if I selected one that doesn't work for me?

IRS - When will my documents be reviewed?



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Multi-factor Authentication

If you are creating a new account, you will need to set up **multi-factor authentication** (MFA) to continue with your verification. For instructions on setting up MFA, select one of the following MFA methods:

- **Text Message or Phone Call**



- [Push Notification](#)
- [Code Generator](#)
- [NFC-Enabled Security Key](#)
- [FIDO Security Key](#)

Once you have successfully set up MFA, continue to "[Verify your identity with Self-Service.](#)"

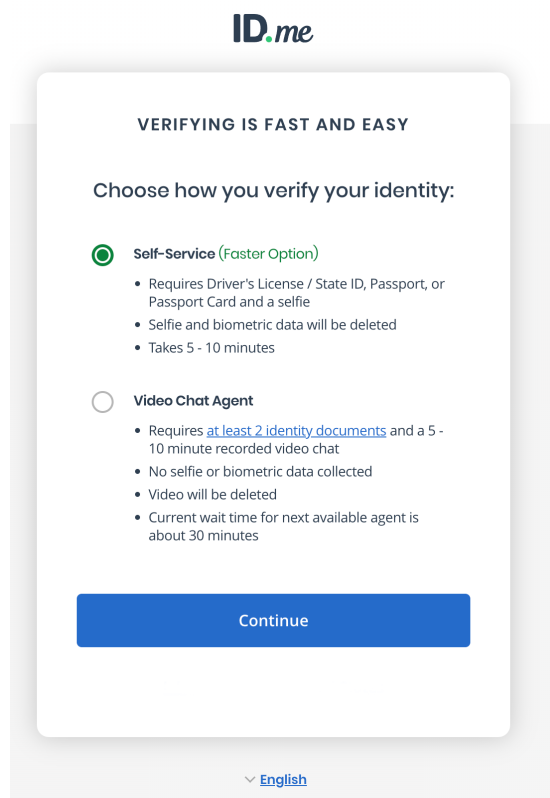
Verify your identity with Self-Service

Once you are signed in to your ID.me account, you can verify your identity with a video selfie, or over a video call with a live agent. Follow the steps to verify your identity with a video selfie.

[How do I verify my identity over a live video call?](#)

1. Select Self-Service, then select Continue.

Self-service is an automated process where you'll need your Government ID and a selfie.



The screenshot shows the ID.me verification selection screen. At the top is the ID.me logo. Below it, the text reads "VERIFYING IS FAST AND EASY". The main heading is "Choose how you verify your identity:". There are two options: "Self-Service (Faster Option)" which is selected with a green radio button, and "Video Chat Agent" which is unselected with a white radio button. Each option has a list of bullet points detailing requirements and time. At the bottom is a blue "Continue" button and a language selector set to "English".

ID.me

VERIFYING IS FAST AND EASY

Choose how you verify your identity:

- Self-Service (Faster Option)**
 - Requires Driver's License / State ID, Passport, or Passport Card and a selfie
 - Selfie and biometric data will be deleted
 - Takes 5 - 10 minutes
- Video Chat Agent**
 - Requires [at least 2 identity documents](#) and a 5 - 10 minute recorded video chat
 - No selfie or biometric data collected
 - Video will be deleted
 - Current wait time for next available agent is about 30 minutes

[Continue](#)

English



2. Select the document type you want to upload.

You can take a photo of the document with your [smartphone](#) or upload one from your [computer](#).

VERIFY YOUR IDENTITY

There are several options for you to verify your identity and this process only takes a few minutes. You'll only need to verify your identity once.

We'll need your permission to use details from your credit profile and other public sources to verify your identity. Don't worry this won't affect your credit score.

Choose a verification method

- Driver's license or state ID**
Upload photos of your driver's license or state ID and enter your social security number. [Start Now](#)
- Passport**
Upload a photo of your passport and enter your social security number. [Start Now](#)
- Passport card**
Upload photos of your passport card and enter your social security number. [Start Now](#)

[I don't live in the United States](#)

3. Take and submit a video selfie.

Your selfie will only be used to confirm that the person in the selfie matches your government ID. Your selfie and [biometric data](#) will be deleted within 24 hours of verification.

ID.me + USA GA

VERIFY YOUR IDENTITY

Ready to take a selfie?

Quick Tip

- Use portrait orientation
- Ensure your face is clearly shown

[Take selfie](#)

4. Enter your Social Security number.

Confirm your Social Security number

Your Social Security number (SSN) helps us uniquely identify you. This will not affect your credit score.

Enter SSN *

Show SSN

Confirm SSN *

Show SSN

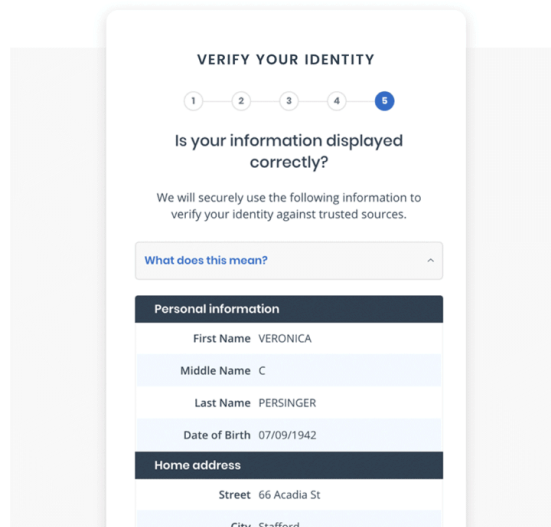
[Go Back](#) [Continue](#)

5. Review your



information and select **Yes** to confirm that it is accurate.

After ID.me verifies your identity you will receive a **confirmation message**; this step protects you from fraud.



VERIFY YOUR IDENTITY

1 2 3 4 5

Is your information displayed correctly?

We will securely use the following information to verify your identity against trusted sources.

[What does this mean?](#)

Personal information

First Name VERONICA

Middle Name C

Last Name PERSINGER

Date of Birth 07/09/1942

Home address

Street 66 Acadia St

City Stafford

6. Select **Allow** to finish your identity verification process.

What if I was unable to verify my identity?

If you selected to verify through self-service, and were unable to verify your identity, you will be directed to an **ID.me Video Chat Agent** to verify your identity over a video call. This stage requires two identity documents and may have a wait time.

Was this article helpful?

49 out of 84 found this helpful



Related articles

IRS - What does ID.me do for the IRS?

IRS - How do I upgrade my ID.me Account to access the IRS?

Why were my identity documents not accepted?

Why does ID.me ask for my Social Security number?

IRS - How do I access the IRS?



ID.me simplifies how individuals prove and share their identity online.



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