



UNITED LANGUAGE GROUP OVER-THE-PHONE INTERPRETING SERVICES

Toll-free number: **1-844-520-7016**

How to Use United Language Group Telephone Interpreting Services

- Dial **1-844-520-7016**
- Tell Us What Language
- Please provide your **First** and **Last Name**
- Please provide your **ACCESS CODE – 5167**
- You will be connected to an interpreter

- **How to effectively work with an interpreter**
- At the beginning, brief the interpreter regarding the nature of the call
- You command the call and the interpreter facilitates the communication
- Please use short sentences, speak distinctly and pause to allow interpretation