

About RAICES- The Refugee and Immigrant Center for Education and Legal Services

A Texas nonprofit agency that provides free and low-cost legal services to underserved immigrant children, families, and refugees. With legal services, social programs, bond assistance, and an advocacy team focused on changing the narrative around immigration in this country, RAICES works to defend the rights of immigrants and refugees, empower individuals, families, and communities, and advocate for liberty and justice.

Offers three areas of service:

Affirmative Services

- Citizenship
- Refugees & Cubans
- Family-based immigration
- Survivors of crime, trafficking or domestic abuse
- Temporary Protected Status (TPS) & Deferred Action for Childhood Arrivals (DACA)

Removal Services

- Detained or non-detained
- Asylum
- Other relief
- Bond hearings
- Prosecutorial discretion

Released Children's Services

- Children released from a children's detention center to live with sponsor in Austin area
- Special Immigrant Juvenile Status
- Other relief

How to Assist the Taxpayer

Referrals can be made directly to RAICES by a Site Manager or other staff member of the Tax Help Program in one of two ways:

1. Email the RAICES Austin receptionist Melina Bravo Lucero at melina.bravo@raicestexas.org and request an appointment on behalf of the client. Include the client's name, phone number, and email address so that RAICES can communicate directly with the client.
2. Direct the client to contact Melina directly at 512-994-2199, extension 160 or by text at (512) 537-8835. Clients should self-identify as being referred from Foundation Communities.

Austin office:

2101 S IH 35 Frontage Rd. Suite 300

Austin, TX 78741

General contact information: Call **(512)-994-2199 extension 160** to schedule an appointment for a consultation. If you have trouble reaching them, you may also text (512)-537-8835.