

Meet the Training Team



From left to right: Jewel Arrington, Angela Ward, JT Longino, Andrea Bates, Tricia Ragland, Jo Kallison, Sue Weaver.

Jewel Arrington, Tax Help volunteer since 2010

"I volunteer with Prosper Tax Help because I enjoy getting to know our clients and other volunteers - lots of interesting, nice people in each group. When I'm not volunteering, you can find me at the hike and bike trail at Lady Bird Lake.

Angela Ward, Tax Help volunteer since 2008

"I volunteer with Prosper Tax Help because I always wanted to give back to community. It has come together for me as a tax examiner to be able to help the community meet their tax obligations free of charge. When I'm not volunteering, you can find me working (I've worked for 21 years with the IRS) and at my church - I love serving my community.

JT Longino, Tax Help volunteer since 2013

"Filing taxes can be stressful or overwhelming for many people in our community. Prosper Tax Help gives our clients confidence their taxes are filed in the best way for their situation, allowing them to focus on the rest of their lives. When I'm not volunteering, you can find me spending time with my family or outside running.

Andrea Bates, Tax Help volunteer since 2015

"I love putting together the different pieces of tax law to help our clients claim the biggest refund they can. Some parts of tax preparation are very straightforward, but others require the preparer to be knowledgeable, strategic, and to know how to ask the right questions to get to the best outcome for the client. A job well done can mean hundreds or even thousands of extra dollars for the client - it's very rewarding! When I'm not volunteering, you can find me working as an environmental planner and enjoying time outside during Austin's all-too-brief stretches of perfect weather.

Tricia Ragland, Tax Help volunteer since 2005

"I like volunteering with Prosper Tax Help because I appreciate when I can demystify taxes for someone. Also, when you prepare someone's tax return, it's an immediate impact on their lives and usually positive. When I'm not volunteering, you can find me reading.

Jo Kallison, Tax Help volunteer since 2016

"I love the opportunity to work with our clients and have thoroughly enjoyed getting to know other members of the Prosper Tax Help team. When I'm not volunteering, you can find me walking my dog or reading a good book.

Sue Weaver, Tax Help volunteer since 2017

"I like volunteering with Prosper Tax Help because it's like putting a puzzle together-all the pieces fit somewhere! I enjoy helping people sort out their tax situations, and I love getting to know other volunteers. When I'm not volunteering, you can find me getting together with friends and family, riding bicycles and walking for exercise (to compensate for all the time I spend reading!).

