

How Can Taxpayers Verify The Amount of ACTC Received?

~2021 Tax Returns Only~

Taxpayers will need to confirm the amount of ACTC received during 2021 in order to have their 2021 tax return accurately prepared and to claim any remaining credit to which they are entitled.

Here are options for confirming ACTC amounts:

1. **Documentation from the IRS confirming the amount received.**
 - **Letter 6419 2021 Advance Child Tax Credit**
 - Verifies the total advance payments in 2021 and the number of qualifying children used to determine the payout
 - Letter mailed by the IRS in late December, early January
 - **Letters 6416 and 6416-A** (both named Advance Child Tax Credit Outreach Letter)
 - *Estimated* Child Tax Credit (CTC) amounts for tax year 2021
 - Mailed by the IRS in June 2021
2. **IRS ACTC Hotline:** 800-908-4184 - for all IRS CTC questions
3. **IRS ID.me Portal:** <https://www.irs.gov/credits-deductions/child-tax-credit-update-portal>
 - Check if taxpayer was eligible and/or enrolled for advance payments
 - View the bank account and mailing address on file for the taxpayer
 - View prior payments/total payments
 - Only works for those with US IDs (driver's license, passport)!
4. **Bank statements for July through December of 2021**
 - Payments made to the taxpayer for the purposes of ACTC are identified as "IRS TRES 310 DES: CHILDCTC"
5. **Checking Card** (regular debit card or prepaid cards)
 - Most checking cards have a phone number on the backside
 - Locate this phone number, call, and ask how many payments have been made to their account by the IRS
6. **A Record of Account IRS transcript for tax year 2021**
 - Even before summer of 2022, this transcript will reflect accurate ACTC payments even if it does not yet include a complete summary of other income and wage information.
 - See [How Can I Order a Transcript?](#) In [English](#) and [Spanish](#).