

## INTAKE CHECKLIST: AMENDMENT FOR TAX YEAR \_\_\_\_\_

Complete a separate checklist for each tax year.

**Reminder:** Taxpayers must complete an intake sheet, unless they already have one for the tax year they are amending. It is not required to fill out a separate intake sheet for each tax year being amended unless the tax situation varies significantly.

Primary Taxpayer Name(s): \_\_\_\_\_

Mailing address for the amendment: \_\_\_\_\_

### WHY IS THE TAXPAYER FILING AN AMENDMENT?

**NOTE:** an amendment is not necessary if the tax return was rejected when e-filed.

- |   |  |
|---|--|
| <input type="checkbox"/> Add/remove W-2                             | <input type="checkbox"/> Add/remove Education Credit and/or taxable scholarship income |
| <input type="checkbox"/> Add/remove a dependent(s)                  |  |
| <input type="checkbox"/> Add/remove self-employment income/expenses |  |
| <input type="checkbox"/> Other: _____                               |  |

(Continue to the next question)

### WHERE DID THE TAXPAYER PREPARE THE ORIGINAL TAX RETURN?

- With Foundation Communities** (Continue to the next section below)
- Which tax site? (The chart in [this document](#) lists which TaxSlayer login can access returns prepared at previous tax sites. **Open and print the original return before proceeding to the next step.**)

- |                             |                             |                             |                             |                             |
|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| <input type="checkbox"/> SO | <input type="checkbox"/> DO | <input type="checkbox"/> WB | <input type="checkbox"/> HI | <input type="checkbox"/> HU |
| <input type="checkbox"/> NO | <input type="checkbox"/> SE | <input type="checkbox"/> RR | <input type="checkbox"/> TA | <input type="checkbox"/> OL |

Note: We can no longer access tax returns in SJ or CE.

(Continue to the next question)

- Elsewhere** (Continue to the next section below)
- Does the taxpayer have a copy of the original tax return with them? (If the original tax return was since then amended, we need a copy of both the original and amended return.) We prefer, but it is not required to see the taxpayer's original income documents (e.g. W-2, 1099, IRS transcript, etc.)
    - YES** (Continue to the next question)
    - NO (STOP.** Either the taxpayer returns with a copy of the original return OR we can assist taxpayer obtain an IRS transcript. We need a return transcript and account transcript. More information [here](#) on how to request transcripts online or via mail.)

**DID THE TAXPAYER RECEIVE AN IRS LETTER ABOUT THE RETURN?**

- YES** (*Continue to the next section below*)
- **Did the taxpayer bring the IRS letter?**
    - YES** (*Continue to the next question*)
    - NO** (*Continue to the next section below*)
      - **Summarize what the letter said:**  
\_\_\_\_\_
- NO** (*Continue to the next question*)

**WAS THE TAX RETURN CHANGED BY THE IRS AFTER IT WAS FILED?** (e.g. the IRS removed tax credits or a dependent)

- YES** (*Continue to the next section below*)
- **What specifically changed?** *We need an account transcript or an IRS letter to confirm the changes.*  
\_\_\_\_\_
- NO** (*Continue to the next question*)
- UNSURE**
- We need an account transcript or IRS letter. More information [here](#) on how to request transcripts online or via mail.

*(Continue to the next question)*

**DID THE TAXPAYER EXPECT A REFUND OR HAVE A BALANCE DUE ON THE ORIGINAL RETURN?**

- REFUND EXPECTED** (*Continue to the next section below*)
- Taxpayer received amount on the tax return.
  - Taxpayer received a different amount: \$ \_\_\_\_\_
- BALANCE DUE** (*Continue to the next section below*)
- Taxpayer at any time after filing the return sent payment(s) to the IRS in the amount of: \$ \_\_\_\_\_

*(Continue to the next question)*

**DID THE TAXPAYER AMEND THE ORIGINAL TAX RETURN?**

**YES** (Continue to the next section below)

Describe what was changed on the previously filed amendment: \_\_\_\_\_

▪ **Did the taxpayer expect a refund or have a balance due on the amended return?**

**REFUND EXPECTED** (Continue to the next section below)

Taxpayer received amount on the amended tax return.

Taxpayer received a different amount: \$ \_\_\_\_\_

**BALANCE DUE** (Continue to the next section below)

▪ Taxpayer at any time after filing the return sent payment(s) to the IRS in the amount of: \$ \_\_\_\_\_

Add any other notes here: \_\_\_\_\_

**NO** (Continue to the next question)

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**Client Liaisons:** if it seems like it will **take a long time to prepare the amendment** (which is sometimes the case if we need to recreate the tax return without the original documents) **and/or we do not have enough expertise onsite** to prepare the quality review the amendment, send to **Drop Off**.

**REMINDER:** send to Drop Off state and 2018 or prior year returns. For more scenarios visit [Which Returns Must Be Drop Off Returns?](#)

**Check with the Site Manager on duty for additional guidance.**

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**Tax Preparers:** for more information on preparing amendments, consider these resources on CTC Resources:

- [Amendments: When E-file and When Paper?](#)
- [Policy & Background: Amended Returns - Form 1040-X](#)
- [Preparing & Printing Amendments in TaxSlayer](#)
- [Amending to Revise Filing Status: MFJ/MFS](#)
- [E-Filing Amendments in TaxSlayer](#)
- [Amendment FAQ](#)