

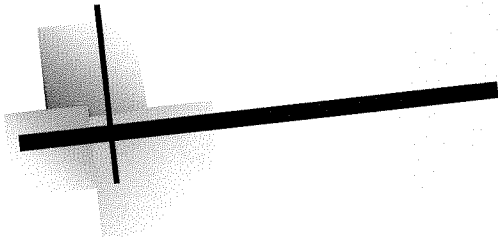
OUR MISSION STATEMENT:

TCSDHH is a dynamic, responsive agency that strives to bridge the gaps between deaf, hard of hearing and hearing citizens in the Travis County area. This agency upholds the rights of individuals to realize their potential and lead rich, fulfilling lives, and dedicates its staff and resources to the following:

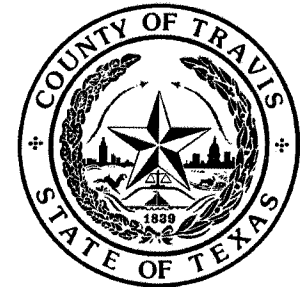
- Providing and improving communication options
- Promoting self-sufficiency and non-institutional living
- Advocating for the elimination of barriers
- Providing information and referral resources
- Providing individualized service in a caring and efficient manner

TRAVIS COUNTY SERVICES FOR THE
DEAF AND HARD OF HEARING

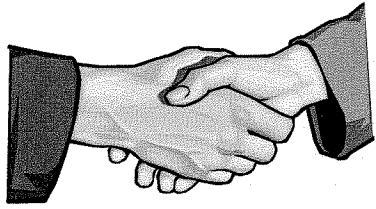
2201 Post Road #100
Austin, TX 78704



TRAVIS COUNTY
SERVICES FOR THE
DEAF AND HARD
OF HEARING



Serving Travis County
for over 30 years



What is Travis County Services for the Deaf and Hard of Hearing?

TCSDHH is an agency that provides social services to adults who are deaf and hard of hearing. TCSDHH also provides communication related services between deaf persons and hearing persons in Travis County agencies and a few other agencies by contract. We can also advocate for legal rights, ADA access and communication access.

Who can use TCSDHH's services?

Any person or Travis County agency may request communication assistance, case management services, counseling, advocacy services and information and referral. Community agencies may also contact us for referrals to appropriate community-based resources for services.

Contact us:

Monday – Friday 8am-5pm

(512) 410-1598 VP

(512) 854-9205 Voice

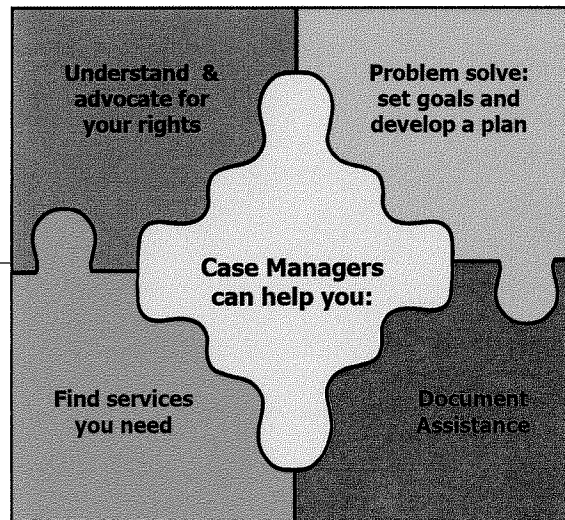
(512) 854-9289 Fax

www.austindeafservices.org

www.co.travis.tx.us/deaf_services

Services for the Deaf & Hard of Hearing provides:

- Case Management
- Crisis Intervention
- Assistance with legal system
- Advocacy
- Information and referral
- Notary Service
- Interpreting services
- Outreach/education to City of Austin & Travis County Departments
- Adaptive equipment for low income deaf persons
- Computer Assisted Real Time Captioning (CARTS) for Travis County functions on request
- Public station for video phone calls



Interpreters are provided for appointments with:



- Travis County Court and Jail
- Commissioners Court
- Health and Human Services of Travis County including: Family Support Services (emergency assistance), Healthy Families, Weatherization
- Counseling/Programs of Travis County including: The Short Program, Hot Check classes, Violence Diversion, and Substance Abuse & Counseling
- Various Travis County offices including: Constables, Justice of Peace, Sheriff, Tax Assessor, Justice & Public Safety, County Clerk, Community Supervision, & Corrections, etc.
- City of Austin Municipal Court
- City of Austin Health Department, HIV/AIDS program, CommUnity Care Clinics, Environmental Health Services, Family Health Services, Youth Services, and Immunization



Legal service coordination includes:

- Educating deaf people about the legal system
- Providing case management for deaf persons in jail
- Educating the legal system about the needs of the deaf people
- Advocating for equal access to jail, court, and legal services
- Providing information and referral to legal agencies

All Information is kept confidential except disclosures required by law.