

## Retrieving Form 1095A from the Marketplace



### If consumer has Healthcare.gov log-in

1. Login to the healthcare.gov account
2. Click on name and small head icon in upper right corner of screen. In the drop-down list, click on **MY APPLICATIONS AND COVERAGE**.
3. You will see a list of the available applications in this account. Click on the year for which you require a 1095A.
  - If the consumer had Marketplace insurance for a year not listed, see our instructions on how to call the Marketplace for that information.
  - Note: 1095As are generally posted in February of the following year.

#### Your existing applications:

[2018 Texas application for Individual & Family Coverage](#)

[2017 Texas application for Individual & Family Coverage](#)

[2016 Texas application for Individual & Family Coverage](#)

4. On the left side of the screen, click on **Tax Forms**

- My plans & programs
- My plan profile
- Eligibility & appeals
- Applications details
- Report a life change
- Communication preferences
- Exemptions
- Tax forms

5. There may be more than one 1095A Form in a year. Download and print all of them!

#### Your Form(s) 1095-A for tax filing

Use this form to complete "Form 8962, Premium Tax Credit (PTC)" when you file your federal income taxes. You may have more than one Form 1095-A.

Status	Name	Plan name	Date posted	Action
	Humana Silver 3800/Austin HMOx	Coverage dates 01/01/2016-12/31/2016	06/06/2017	<a href="#">DOWNLOAD [PDF]</a>
	Humana Silver 3800/Austin HMOx	Coverage dates 01/01/2016-12/31/2016	01/16/2017	<a href="#">DOWNLOAD [PDF]</a>

6. To save paper, print only the actual 1095A Form, which is generally on page 4 or 5 of the document.

Form **1095-A** Health Insurance Marketplace Statement  VOID  CORRECTED **2016**  
Department of the Treasury Internal Revenue Service OMB No. 1545-2232  
 Information about Form 1095-A and its separate instructions is at [www.irs.gov/form1095a](http://www.irs.gov/form1095a).

**Part I Recipient Information**

1 Marketplace identifier TX	2 Marketplace-assigned policy number Humana	3 Policy issuer's name Humana
4 Recipient's name	5 Recipient's SSN	6 Recipient's date of birth
7 Recipient's spouse's name	8 Recipient's spouse's SSN	9 Recipient's spouse's date of birth
10 Policy start date 01/01/2016	11 Policy termination date 12/31/2016	12 Street address (including apartment no.)
13 City or town AUSTIN	14 State or province TX	15 Country and ZIP or foreign postal code

**Part II Covered Individuals**

A. Covered individual name	B. Covered individual SSN	C. Covered individual date of birth	D. Coverage start date	E. Coverage termination date
16			01/01/2016	12/31/2016
17				
18				
19				
20				

**Part III Coverage Information**

Month	A. Monthly enrollment premiums	B. Monthly second lowest cost silver plan (SLCSP) premium	C. Monthly advance payment of premium tax credit
21 January	615.56	581.16	561.00
22 February	615.56	581.16	561.00
23 March	615.56	581.16	561.00
24 April	615.56	581.16	561.00
25 May	615.56	581.16	561.00
26 June	615.56	581.16	561.00
27 July	615.56	581.16	561.00
28 August	615.56	581.16	561.00
29 September	615.56	581.16	561.00
30 October	615.56	581.16	561.00
31 November	615.56	581.16	561.00
32 December	615.56	581.16	557.00
33 Annual Totals	7,386.72	6,973.92	6,728.00

For Privacy Act and Paperwork Reduction Act Notice, see separate instructions. Cat. No. 607030 Form 1095-A (2016)

***If the consumer does not have the correct log-in information or the Marketplace account accessed is missing applications...***

1. Print a blank 1095A form from the SEP section of [helpenroll.org](http://helpenroll.org). Make sure to print the appropriate year!
2. Call the Marketplace and ask the representative to read the 1095A information from the form, box by box, and capture all that information on the blank form.
3. Request that the Marketplace mail the consumer a copy of the 1095A form so that the consumer will have an official copy. Make sure the Marketplace has the current mailing address.

***If the Marketplace does not have 1095A information for a year in which the consumer knows s/he had Marketplace insurance...***

1. Ask the Marketplace representative to escalate the matter, explaining that the consumer had Marketplace insurance and received premium tax credits for that year.
2. Note that if the 1095A is missing and the escalation is successful, the Marketplace will mail the consumer a copy. The 1095A likely won't be available in the online account even after Marketplace mails a hard copy to the consumer.
3. The Marketplace will check the information they have against the information the insurance company has. If the insurance company shows different enrollment information, the escalation will fix that. But if the insurance company's information is the same as the Marketplace, the escalation will not result in an updated 1095A.